



Why choose PCBest Windows-based IP-PBX?

PCBest IP-PBX is a proprietary, Windows-based PBX system developed as a response to the growing needs of businesses who want to deploy voice-over-the-internet through a simple, easy to manage platform. There is no difference in the use of **PCBest IP-PBX** whether you are a one-person business or a company with tens or hundreds of staff. Powerful, flexible, light and user-friendly, **PCBest IP-PBX** can be set up and run within 30 minutes on any of your working computer, with great features like, Auto Attendant, ACD(Automatic Call Distribution), MOH(Message On Hold), Ring Group, Call Parking, Pickup Group, Conference, Auto-Dialer, Database Reports, and Plugins.

Traditional analogue PBX (private branch exchange) solutions have always been out of reach of most small and medium size businesses. Within the last 5 years, the arrival of VoIP phone systems as well as open-source solutions, such as Asterisk, which run on Linux, have become increasingly popular. Today, powerful IP-PBX system can be deployed at a much lower cost than what available 3 or 5 years ago.

Unlike Linux-based programs which may intimidate those who do not have the required expertise or resource to manage, **PCBest IP-PBX** is a user-friendly, Windows-based system and is based on SIP standard that can be set up with little effort by anyone who can configure simple mail programs like Outlook.

PCBest IP-PBX system lets even the smallest businesses quickly employ its rich features and revolutionize day-to-day business's communications. Here are the fundamental business objectives from which **PCBest IP-PBX** was built:

Increase Productivity

By removing the needs for an operator to accept incoming calls, you and/or your front office staff would be able to continue with other workloads. **PCBest IP-PBX's** digital receptionist and extension management features can be set up to answer and transfer the call as how you want.

Save time

PCBest IP-PBX's auto attendant and MOH (Message On Hold) features allow you to provide information about your business that may be relevant to callers' reason for calling you while they are on hold, thus save your time and save your customer's time. Reduce a considerable amount on time spent on the phone with these great features.

Save Cost

PCBest IP-PBX has been built to simply provide just what you want in a PBX system. We keep the development cost low and pass these savings on to you in the form of low initial investment, rather than building a complex system at higher cost with features that you may not need.

Enhance business image

Gone are the days when PBX systems were only suitable for big companies. No matter how small your company may be, your business deserves an image which big companies expose themselves. By using **PCBest IP-PBX** system, you give your customers a feeling that they are dealing with a well-established organization, thus enhance their confidence.

Improved Customer Services

You and/or your staff will never miss a call, no matter where you are in the world. Whether you're interstate or overseas, **PCBest IP-PBX** can be set up to connect the call to you on fixed line or mobile phone at a cost that is 5 to 10 times lower than call diversion provided by regular telephone networks. Imagine how frustrating your customer might be for not being able to get hold of you. You may be using telephone answering service but other than taking messages for you, these services are limited in what they can do for your business and your customers.

PCBest IP-PBX FEATURES

- Call Logging
- Call Reporting
- Blind Call Transfer
- Attended Call Transfer
- Call Forward on Busy
- Call Forward on No Answer
- Call Routing (DID)
- Conference Calling
- ACD(Hunt Group)
- Auto Attendant / Digital Receptionist
- Voice Mail
- Music On Hold
- Call Parking
- Call Pick Up
- Call Queue
- Call Recording
- Support Plugin(Customized IVR Menu)

Unified Communications and Mobility

Receive Voice Mail via Email
Public SIP ID for Extensions
Advanced forwarding rules

Supported Codecs (Voice Compression)

G711 (a law and u law)
G726-32
GSM
Speex
iLBC
G729

System configuration and call management can be changed instantly and inexpensively via software, not by plugging in circuit cards and pulling cables.

REQUIREMENT:

- Broadband connection
- VoIP service account
- FXO Adapter (optional)
- Minimum Pentium III with 512MB RAM, Windows XP or Vista